



NOTICE OF MEETING

HOUSING & SOCIAL CARE SCRUTINY PANEL

THURSDAY, 18 JANUARY 2018 AT 3PM

THE EXECUTIVE MEETING ROOM - THIRD FLOOR, THE GUILDHALL

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If any member of the public wishing to attend the meeting has access requirements, please notify the contact named above.

Membership

Councillor Darren Sanders (Chair)
Councillor Gemma New (Vice-Chair)
Councillor Alicia Denny

Councillor Colin Galloway
Councillor Leo Madden
Councillor Steve Wemyss

Standing Deputies

Councillor Matthew Winnington
Councillor Lee Hunt

Councillor Hugh Mason
Councillor David Tompkins

(NB This Agenda should be retained for future reference with the minutes of this meeting.)

Please note that the agenda, minutes and non-exempt reports are available to view online on the Portsmouth City Council website: www.portsmouth.gov.uk

AGENDA

- 1 **Apologies.**
- 2 **Declarations of Members' Interests.**
- 3 **Minutes of the meetings held on 16 December and 14 November 2017.**
(Pages 3 - 10)

4 Review into models of supported accommodation for people with learning difficulties and whether similar provision can be extended to others with a support need.

The panel will hear from the following witnesses:

Portsmouth City Council

- Councillor Luke Stubbs, Cabinet Member for Health & Social Care
- Councillor Jennie Brent, Cabinet Member for Housing.
- Roy Shipley, Commissioning Contracts Officer
- Ian Chalcroft, Integrated Team Leader

Care Providers

- Lu Dash, Head of Support, Aldingbourne Trust
- Sam Leath, Regional Director South, Community Integrated Care
- Timothy Holland, Operations Director, Portsmouth & Southampton Dimensions UK

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Agenda Item 3

HOUSING & SOCIAL CARE SCRUTINY PANEL

Minutes of the meeting of the Housing & Social Care Scrutiny Panel held on Thursday, 16 November 2017 at 5pm at the Civic Offices, Portsmouth

Present

Councillor Darren Sanders (in the Chair)
Alicia Denny
Leo Madden
Steve Wemyss

15. Apologies for Absence (AI 1)

Apologies were received from Councillors Gemma New and Colin Galloway.

16. Declarations of Members' Interests (AI 2)

No interests were declared.

17. Minutes of the meeting held on 14 September 2017 (AI 3)

RESOVED that the minutes of the meeting held on 14 September 2017 were agreed as a correct record.

18. New Review Topic about the provision of Learning & Disability Accommodation (AI 4)

Mark Stables, Service Manager Integrated Learning Disability Service explained that:

- His department supports 670 people in the city and is the third highest achieving in the South East in terms of the proportion of people in Supported Living apropos Residential Care.
- Five years ago, 60% of service users lived in residential homes and 40% received supported living packages. The proportion is currently 37/63
- The Housing Strategy sets out to address a number of critical pressures and deliver a clear set of outcomes related to people's housing and support.
- Historically the council developed many shared houses that accommodate 2-4 people with relatively complex needs. This requires intensive staffing. If members of the house cannot safely be left alone a minimum of 2 staff is often required. This is not financially sustainable. More use could be made of technology so that a member of staff is not required to stay overnight.
- One of the drivers of the review is to reduce the number of out of city placements and to be more outcome-focussed. There is no conflict between these two aims. Currently £4m is spent on the 43 people who have placements outside Portsmouth. A significant amount of work has been carried out to create capacity in the city for vulnerable people.
- The desired outcomes are to help people to be more independent and play more of a role in their community whilst reducing costs.
- Work is carried out with Supported Living providers to support the introduction of standards to support a culture of promoting independence

which will provide a sustainable approach to better outcomes and lower costs.

Jo Bennett, Commercial Property and Leasehold Services Manager and Alison Cloutman, Supported Housing Business Partner explained that:

- A mapping exercise had been carried out of each property and service user and a traffic light scheme to identify the current accommodation provision that is good, needs to be amended or which we would not want to continue to use. A shopping list was then drawn up and after consultation with the service users and their families, moves were arranged. There have been some very easy wins.
- The council can design and build any type of housing, owns lots of land and has high quality assets.
- Not all the placements for service users with learning difficulties have been successful.
- More needs to be done to build models around the needs of client groups and flexibility on the pathway.
- A challenging behaviour unit was built and is working well.
- Many people feel boxed in because of their care label.
- Models could be designed for service users from different departments including mental health services, continuing health care.
- It is very important that mixed communities are maintained so that no ghettos are created.

The panel discussed various supported living accommodation in the city and agreed that it is important that these:

- Fit in well with the neighbouring properties in terms of size, materials and design.
- There is outdoor space where possible if people want it.
- Have individual front doors so that tenants feel that it is their home.

In response to questions, the following points were clarified:

- Service users are occasionally placed outside the city in an emergency. It can be difficult to get them back sometimes. It costs approximately £4m to support the 53 who live outside of Portsmouth. Some people want to go back to their families outside the city.
- Having local services enables support and scrutiny from the integrated LD Team.
- A significant saving was made when a service user moved from a 1 bed support flat in Gosport which cost £2,500 per week to a general needs one. He was very happy with his home.
- The Supported Living Panel comprises the Contracts Officer, the Learning Services Team Manager and a manager from Housing. It considers the service user's life, work, support network, where they go and what they like to do. The panel then instructs Jo's team to create the model of accommodation that is required.
- It is important not to look at the housing provision in isolation; the support element is equally important.
- Historically, there was a reluctance to take risks and change provision. However, there have been a number of successful outcomes following

moves and changes to day care provision, with service users feeling more empowered.

- The focus is on what the service users want to be able to do or where they want to live.
- Named workers will support service users to make sure that the outcomes are systematically worked towards and achieved.
- Between April 2014 and November 2016 there was a 13% increase in demand (570 to 645 service users).
- There is on-going national growth in the number of people with learning difficulties due to people living longer than expected. Additionally, more people expect to live independently now. They have a right to lead an independent life.
- The waiting list for learning disability housing has been reduced to about 10.
- The transition from children's to adults social care at 18 could be improved.
- Services are working together more.
- The Educational Health and Care Planning process is still developing and will in time enable more intelligent commissioning of Housing and Support
- Building accommodation can take up to four years. In order to ensure capacity to meet predicted demand, work needs to happen as soon as possible.
- More services to support people who have behaviour that challenges are required to meet demand.
- The pathway needs capacity built into it as there is a broad spectrum of people with differing physical and learning disabilities.
- The council has an agreement with providers that places it has commissioned but are vacant are not to be taken by other authorities.
- Although there are 670 service users, that many different models are not required.
- A bid for funding for three posts including one occupational therapist had been submitted.
- It is felt that there is significant work to be done to develop a range of suitable housing and support options for people with mental health issues.
- Funding for their support comes from both the Clinical Commissioning Group and Social Care so service provision is more difficult to manage.
- 14 flats in a sheltered housing block were successfully let after a long period of being vacant following two simple changes to the eligibility criteria: tenants must have a lifestyle conducive to an older population and require some support.
- Autistic people do not necessarily come under the learning disabilities criteria unless there is an accompanying learning disability

Members agreed that it is important for them to understand how needs are identified, what will be required in five years' time, what are the barriers and how good practice can be transferred to other services. Meetings will be arranged with service users and a tour arranged of some of the accommodation.

The meeting concluded at 6:35pm.

Councillor Darren Sanders
Chair

HOUSING & SOCIAL CARE SCRUTINY PANEL

Minutes of the meeting of the Housing & Social Care Scrutiny Panel held on Thursday, 14 December 2017 at 1pm in the Guildhall, Portsmouth

Present

Councillor Darren Sanders (in the Chair)
Leo Madden
Steve Wemyss

19. Apologies for absence. (AI 1)

Councillor Gemma New sent her apologies.

20. Declarations of Members' Interests. (AI 2)

No interests were declared.

21. Minutes of the meeting held on 16 November 2017. (AI 3)

These will be considered at the next meeting.

22. Review into models of supported accommodation for people with learning difficulties and whether similar provision can be extended to others with a support need. (AI 4)

Alison Cloutman Supported Housing Business Partner circulated an application form for the adult learning disability (LD) panel for the supported housing and gave a presentation; both have been published here <http://democracy.portsmouth.gov.uk/ieListDocuments.aspx?CId=153&MId=3905&Ver=4>

In response to questions from the panel, she clarified the following points:

If a person with a LD is happy with their current living arrangements, there is no need for their case to come to the Housing Panel. The service user, their family or the supported worker may suggest a move. However it is the service user who requests the type of accommodation they require with help from their named worker.

The LD team is the only integrated team within ASC. A named worker can be either a Social Worker or a Health Visitor, the allocation of the named worker is dictated by the clients need.

Some accommodation is for men or women only. There is no house exclusively for tenants who have autism. It is important to get the right cohort of people living together.

Once the application form has been submitted, the housing panel will ask questions to the named worker, who will have presented their client to the panel and try to identify the appropriate pathway for the individual. This may take more than one meeting to allow for further information to be considered or for the service user to visit different properties. It is an important decision

and the service user can take their time. These visits take place at different times of the day and with the other tenants if it is shared housing.

The housing panel meets fortnightly to consider new applications and review the progress made on previous ones. If their needs change or they have acquired the necessary skills for independent living a service user can return to the panel for a new move.

The 48 addresses (which encompasses 90 front doors) used are not all owned by the council. The team aims to have 100% occupancy rate but there are some vacancies at the moment. Sometimes accommodation is held vacant whilst an issue is resolved.

The council is the largest provider of housing for people with LDs and can be more flexible to their needs than housing associations e.g. by offering easy read tenancy agreements or waiving the need for tenants to give notice when leaving their property.

Some people decide to stay in shared housing rather than move into independent accommodation. The wait for independent living can vary. The tenants in the 20 flats for single occupancy that the council uses do not tend to move on. More accessible accommodation for independent living is required.

There are 8 homes at Moorings Way, providing homes for 22 people of which 12 rooms have hoists and adapted baths. The total build cost £2.4 million. There is always a high demand for this type of accommodation. The council is land-rich but has many small pockets of land. Supported accommodation tends to have a very big footprint. It is normally not possible to adapt standard terraced houses. Money is an issue and finding the land to build accommodation that is large enough.

It might be useful to include a target in the council's planning policies specifying a minimum number of supported accommodation that should be built.

There will always be demand for supported accommodation for many types of service users including people with LDs, mental health issues, continuing health care needs or for looked after children.

A bid via the Care & Specialist Supported Housing Fund (CaSSH) has recently been submitted to the Department of Health, this bid supports the financial appraisal for Oakdene, which will be the council first move into providing supported housing for adults with mental health issues.

The council supports 53 people to live outside the city. The aim is not to send people outside anymore. There is no pressure put on these people to move back, as some have lived there for 30 years or more. The council would not currently be able to accommodate all of these people if they wanted to return to Portsmouth.

One residential care home owner gave the council five weeks' notice to rehouse all 20 of their residents and the council rehoused them all in time.

When looking at future numbers for housing, the council knows about children with LDs supported by schools or the nursing team and so plans can be put in place for their transition to adult support services.

Some parents care for adult children with LDs with minimal or no support. At any point, the parents or their children may request that the council find supported accommodation for them. The council cannot plan for this unexpected demand.

A freedom of information request could be made to GPs in the city requesting the number of patients they have with LDs. However, they cover a wider area than the city and their interpretations of LD may vary.

During the discussion, the panel commented that:

- The costs may decrease due to a service being provided differently.
- Efficiency savings may defer costs elsewhere. E.g. build something and avoid the cost of people using respite care. It is difficult to quantify these savings.
- Approximately £4 million is spent on the 53 people placed outside the city. It would be useful to see how much is spent on the people housed in Portsmouth.

Actions

The panel requested that the following information be brought to the next meeting:

1. A graph showing the past number of service users with LDs and also predicted demand for supported accommodation and an outline of how that need might be met.
2. The cost of support for adult service users with a LD placed outside and within the city.

RESOLVED that the scoping document be agreed.

The meeting concluded at 2pm.

Councillor Darren Sanders
Chair

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